

Hakan SÖZER

Beytepe Mahallesi Soyaltın Sitesi Göktaşı Sokak No: 12 Çankaya/ANKARA, TURKEY

Mobile: +90 537 491 31 25 e-mail: sozerh@gmail.com

Date of Birth: 28.01.1988

Worked in large-scale international software projects, worked with different methodologies and cultures. Managed customer issues and expectations, facilitated communication. Managed people within the project team, tracked the progress, the effort and the schedule.

Work Experience

Technical Analyst – T2 Yazılım Ltd. Şti. (June 2014 – Present)

Technical Analyst in Türk Telekom Enterprise Customer Self Care Portal Project

Systems Engineer – T2 Yazılım Ltd. Şti. (April 2013 – June 2014)

Systems Engineer in Business Support System Project (end to end solution for CRM, Catalog Management, Order Handling and Billing)

Responsibilities include:

- Manage phases of the project lifecycle
- Manage relationships with stakeholders and facilitate communication
- Facilitator and presenter at various workshops held with Operational Users
- Systems engineering activities such as requirements analysis and management, system analysis and design, conceptual UI design
- Test planning and management activities
- System and acceptance testing
- System measurement/metrics

[BSS, CRM, Order Handling, Billing, TM Forum Framework (eTOM, SID, TAM), Atlassian JIRA, Atlassian Confluence, Agile/Scrum/Kanban]

Enterprise Architect – T2 Yazılım Ltd. Şti. (April 2012 – 2013)

Enterprise Architect and consultant to Türk Telekom Enterprise Architecture Department.

Responsibilities include:

- Maintain and govern Türk Telekom IT Architecture
- As-is and to-be modeling of Türk Telekom IT Architecture
- Architectural guidance for Türk Telekom IT projects and applications
- Mapping business needs to IT capabilities
- Application portfolio management
- Gap and impact analysis
- High level application and integration design

[BSS, CRM, Order Management, SOA, TM Forum Framework (eTOM, SID, TAM), TOGAF, JIRA, Confluence, Agile/SCRUM, CMMI]

Software / System Engineering – STM A.Ş. (April 2011 – April 2012)

Worked on AirC2IS as Front-end Developer and System Engineer. Responsible of analyzing Link16 datalink and visualize Tactical Information Display. AirC2IS, which is purchased by NC3A, NATO is an air command and control system that will be used by mostly strategic and operational level NATO commands. AirC2IS also addresses strategic and operational level Theatre Ballistic Missile Defence (TBMD) needs and requirements determined by ALTBMD PO, NATO.

Internship in Bor Software (2010 Summer Training)

Internship in Turkish Airlines (2009 Summer Training)

Education and Training

TM Forum (Nov 2012)

Business Development Manager Certificate

Bilkent University - Computer Engineering Department (2006-2011)

Software Design, Object Oriented Software Design, Aspect Oriented Software Design, Product Line Engineering, Project Management, Data Structures, Computer Networks, Operating Systems

B.Sc. Degree (CGPA = 3.20 / 4.00)

Hacettepe University - Faculty of Sport Sciences (2015-Present)

M.Sc.

Technical Skills and Competences

Experience in process and development standard CMMI. Object Oriented Design, Agile Software Development, SCRUM, UML, SysML

Atlassian JIRA, Atlassian Confluence, UML, XML, SysML, DOORS, Enterprise Architect, TFS, Microsoft Visio, Balsamiq, Visual Paradigm

Java programming languages, C, C++, Visual Basic, MySQL, Javascript, Microsoft Office packet programs, Unix, Mac, Windows operating systems

Trainings and Certificates

- Business Development Manager (TM Forum)
- Framework Level 2 Knowledge Certification
- Business Process Framework (eTOM) Level 2 Knowledge Certification
- Information Framework (SID) Level 2 Knowledge Certification

Languages

Native language Turkish

Good command of English both oral and written

Social Skills and Competences

Music, Playing Guitar, Pan Flute

Outdoor Sports, Rock Climbing, Mountaineering

Motorsports, Motocross, Enduro

Winter Sports, Board, Ski

Driving Licence

Class A2 Driving Licence

Class B Driving Licence

References

Available upon request.